



Service Messaging—Real Estate

The Service Messaging application for Sage Timberline Office is an add-on module to our Service Management software, and allows you to communicate quickly with technicians in the field.

Service Messaging lets you to transmit work order details to field techs equipped with alphanumeric paging-enabled devices. Companies with Web-enabled paging services are able to send pages to field techs and log each page into a reporting and tracking file. You can re-notify technicians by automatically sending a second page and choosing from 40 different fields to customize information you want to send. Service Messaging increases your efficiency and reduces technician travel costs.

Messaging features and efficiencies

- Transmit work order details immediately to technicians equipped with alphanumeric pagers.
- From the field, instantly update the dispatch board with work order status and changes.
- Increase efficiency and reduce technician travel costs.
- Log each page for historical reporting and tracking purposes.
- Easily re-send pages at any time.
- Choose from 40 different fields to customize information you send to technicians.

Service Messaging is a part of Sage Timberline Office, fully integrated operations and financial software for construction and real estate professionals.

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